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Neighborhood Health Plan Partners with CVS/caremark for Pharmacy Benefit Management Services

July 14, 2015 (BOSTON) – Neighborhood Health Plan (NHP) today announced that it is partnering with CVS/caremark for pharmacy benefit management services in a move that will improve quality, customer service and choice for NHP’s members throughout Massachusetts.

“Helping our members manage their pharmacy benefits is key to responding to market demand and ensuring better health outcomes,” said NHP President and CEO David Segal. “In the current health care environment, it is more important than ever to look for options to improve quality, customer service, and choice.”

CVS/caremark will provide access to a comprehensive retail pharmacy network and manage a variety of services for NHP’s members, including online claims processing, mail order, and specialty and formulary management. In addition, CVS/caremark will work with NHP in implementing a variety of patient-centric and clinical programs for its membership, including initiatives that educate and empower members to make informed decisions about their health care.

Through CVS/caremark, NHP will have the ability to provide an even more personalized user experience, including individualized communications to members with reminders and tips to improve medication adherence and overall health.

“We are pleased that NHP chose CVS/caremark to administer its pharmacy benefit management services,” said CVS/caremark President Jonathan C. Roberts. “We are committed to working together with NHP to deliver high-quality, affordable pharmacy care for its members.”

About Neighborhood Health Plan

Neighborhood Health Plan ([NHP](#)) is an NCQA-accredited, not-for-profit health plan that provides coverage to over 360,000 commercial and MassHealth members. For more than 25 years, employers, individuals, and families across Massachusetts have turned to NHP for health care coverage that is both high-quality and affordable. NHP is known for plans that are easy-to-understand and

manage. Members have access to a robust network of top doctors, community health centers, and academic and regional hospitals. Founded in 1986 with a commitment to promote health equity for members within the diverse communities we serve, NHP's service and care management programs today continue the tradition of personalized and high-quality care. NHP is a member of Partners HealthCare.

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