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**FOR IMMEDIATE RELEASE**

**Andrea Sullivan to Lead New Accountable Care Organization Serving the Merrimack Valley Region**  
*Merrimack Valley MassHealth Members Offered New Health Partnership*

**April 3, 2018 (Lawrence, MA)** – Greater Lawrence Family Health Center (GLFHC) and Lawrence General Hospital announced today that Andrea Sullivan of Londonderry, New Hampshire has been named Chief Executive Officer of the Merrimack Valley Accountable Care Organization (MVACO). The new Accountable Care Organization (ACO) entered an exclusive agreement with managed care partner Neighborhood Health Plan to launch the Merrimack Valley Health Partnership, known as My Care Family<sup>SM</sup> to its MassHealth members in the region.

My Care Family will provide high-quality, comprehensive and coordinated health care to MassHealth patients in the Greater Lawrence area, where many residents face financial and social challenges to accessing care and staying healthy. The new entity unites the resources and expertise of three health care leaders with decades of experience co-managing patients in the region and harnessing existing community resources to meet the distinctive medical and behavioral health needs of the community.

Andrea Sullivan was formerly Chief Operating Officer of the MVACO following a year of leading its development for Lawrence General Hospital. Prior to this role she served as a senior leader in the hospital's transformation division, as Senior Director of Managed Care and Executive Director of the Choice Plus PHO. Ms. Sullivan has deep experience leading health care initiatives for Medicaid, Medicare, and commercial populations, in collaboration with community physicians. She holds a B.A. in Biochemistry from Bowdoin College and an MBA in Healthcare Management from Boston University.

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My Care Family offers care and coverage through MassHealth by Greater Lawrence Family Health Center, Lawrence General Hospital, and Neighborhood Health Plan.

"Lawrence General, GLFHC, and NHP have a great history of innovation and providing quality health care for this community. Collectively, they bring together professional expertise, dedication, and commitment that is truly exceptional. I am very honored to be leading this new organization," said Sullivan. "I also look forward to continuing to work closely with Paulette Shaw Querner, Neighborhood Health Plan's Chief Medicaid Officer, who has been instrumental in bringing our partnership to operation."

Dianne J. Anderson, RN, President and CEO at Lawrence General Hospital, added, "Andrea has been closely involved with leading My Care Family through the months of development, and brings to her new role a wealth of knowledge of the workings of physician practice management, insurance plan structure, healthcare administration and population health. She has worked at Lawrence General Hospital in a variety of roles for 20 years, most recently as the senior director of Managed Care and the Physician-Hospital Organization and chief operating officer of My Care Family."

GLFHC President and CEO John Silva agreed, "We look forward to working with Andrea Sullivan in her new role as the CEO of the Merrimack Valley Accountable Care Organization. Andrea has been closely involved with all aspects of this new program for our MassHealth members as the COO. This experience along with her many years at Lawrence General Hospital, will allow her to seamlessly continue her great work in helping to lead the development of this new initiative. "

David Segal, President and CEO of Neighborhood Health Plan, shared his enthusiasm about My Care Family as a groundbreaking health care initiative and Ms. Sullivan's appointment to CEO, "MassHealth members in the Greater Lawrence community will have an exciting new option for health care, one that ensures high quality care delivered in the appropriate settings for patients and families. Andrea is well-qualified to lead the organization and further advance the quality of care in the region."

Individual MassHealth members will be cared for by My Care Family interdisciplinary teams consisting of nurses, doctors, behavioral health professionals, social service providers, and others impacting community health. These team members will work together to ensure that total health needs are met in a member-centric way that connects patients with resources in their community and promotes effective communication among care providers.

For more information go to [www.mycarefamily.org](http://www.mycarefamily.org).

### **About Greater Lawrence Family Health Center**

The mission of Greater Lawrence Family Health Center (GLFHC) is to improve and maintain the health of individuals and families in the Merrimack Valley by providing a network of high quality, comprehensive health care services and by training health care professionals to respond to the needs of a culturally diverse



population. Providing care to nearly 60,000 patients, 60% of whom are Medicaid recipients, from primarily Lawrence, Methuen, and Haverhill, GLFHC operates six clinical facilities located in the quadrants of the City of Lawrence, Methuen Family Health Center, two school-based health centers, at Lawrence High School and Greater Lawrence Technical School, and one hospital-based facility, located within Lawrence General Hospital. GLFHC also provides health care for the homeless at community-based sites throughout the Merrimack Valley. GLFHC is the only provider of (federal) 340B Drug Pricing for medication in the area, and offers Family Pharmacy in each of its main clinic sites. The Lawrence Family Residency Program, owned and operated by Greater Lawrence Family Health Center, trains highly-qualified family physicians to work with underserved populations and includes an intensive Spanish-language element in its curriculum.

### **About Lawrence General Hospital**

Lawrence General Hospital is a regional, independent, nonprofit hospital. Serving the entire Merrimack Valley, Lawrence General ensures access to high-quality care, the latest technologies, and more than 600 local providers, including primary care and many specialties, delivering caring and personalized treatment. A designated level III trauma center, Lawrence General has one of the busiest emergency departments in Massachusetts, offers a broad range of specialty surgeries in its new Santagati Center for surgery, and leads the region in cardiac care with its highly accredited cardiovascular center. It has clinical affiliations with Floating Hospital for Children at Tufts Medical Center, and Beth Israel Deaconess Medical Center. It offers services from its main campus in Lawrence, as well as from locations in Andover, North Andover, and Methuen, MA and Salem, NH. For more information, visit [www.lawrencegeneral.org](http://www.lawrencegeneral.org).

### **About Neighborhood Health Plan**

Neighborhood Health Plan (NHP) is an NCQA-accredited, not-for-profit health plan that provides coverage to commercial and MassHealth members. For more than 30 years, employers, individuals, and families across Massachusetts have turned to NHP for health care coverage that is both high-quality and affordable. NHP is known for plans that are easy-to-understand and manage. Members have access to a robust network of top doctors, community health centers, and academic and regional hospitals. Founded in 1986 with a commitment to promote health equity for members within the diverse communities we serve, NHP's service and care management programs today continue the tradition of personalized and high-quality care. NHP is a member of Partners HealthCare.



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