



**Neighborhood
Health Plan™**

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FOR IMMEDIATE RELEASE

Neighborhood Health Plan Ranked Among Top 5 Medicaid Plans in U.S.

Sept. 19, 2014 (BOSTON) – Neighborhood Health Plan (NHP) is among the top five highest-ranked Medicaid plans in the country—one of four Massachusetts health plans with that distinction, according to rankings announced today by the National Committee for Quality Assurance (NCQA).

“Ensuring access to equitable and high-quality care, which is at the core of NHP’s mission, has served as the cornerstone of our state’s leadership on health care,” said Deborah C. Enos, President and CEO, Neighborhood Health Plan. “We are proud to be part of an industry in Massachusetts that values delivering accessible care to everyone.”

NHP was also ranked by NCQA among the top 15 percent of commercial plans. Enos noted NCQA’s recognition of NHP’s growing commercial membership. “We believe that our history of providing high-quality, affordable coverage that is easy to understand and manage with access to a broad network of doctors and top hospitals provides great value in the commercial market. NCQA’s recognition and our growth validate that belief,” she said.

The NCQA’s Health Insurance Plan Rankings 2014-2015 are derived from publicly reported data used to compare and rank health plans across the country based on a variety of quality and customer satisfaction measures. Scoring is based on member satisfaction, success in preventing and treating illness, and comprehensive quality performance reviews.

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care.

About NHP

Neighborhood Health Plan (NHP) is an NCQA-accredited, not-for-profit health plan that provides coverage to over 300,000 commercial and MassHealth

members. For more than 25 years, employers, individuals, and families across Massachusetts have turned to NHP for health care coverage that is both high-quality and affordable. NHP is known for plans that are easy-to-understand and manage. Members have access to a robust network of top doctors, community health centers, and academic and regional hospitals. Founded in 1986 with a commitment to promote health equity for members within the diverse communities we serve, NHP's service and care management programs today continue the tradition of personalized and high-quality care. NHP is a member of Partners HealthCare.

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