



2011 HIPAA 5010 Conversion Frequently Asked Questions

1. **When is the HIPAA 5010 conversion effective?** January 1, 2012
2. **Who is affected?** All covered entities, defined as health plans, healthcare providers and clearing houses.
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4. **Does it affect physicians or just hospitals?** All healthcare providers must be compliant by the January deadline.
5. **Does it affect paper claims?** No
6. **What transactions does it impact?** Claim submission (837) EOP (835) eligibility inquiry & response (270/271) claim status inquiry & response (276/277) referral & authorization (278), member enrollment and disenrollment (834) health plan premiums (820).
7. **What about clearinghouses or billing agencies?** The provider must ensure that clearinghouses and other vendors they contract with are compliant by the deadline.
8. **When will NHP begin testing?** Limited testing began in May, and continues. Full testing is scheduled for mid- to late-July, 2011.
9. **How will providers be notified that they can send test transactions?** Providers are strongly encouraged to sign up to receive NHP's Provider Updates including our monthly "Provider News" for immediate notification as testing and other information becomes available. Sign up at: http://www.nhp.org/pages/providers_home.aspx
10. **Who do I call with testing specific questions?** Testing specific questions may be directed to Vincent Chiachio at Vincent_chiachio@nhp.org. General inquiries can be directed to your Provider Relations representative directly or email Provider Relations at prweb@nhp.org.
11. **How do I notify NHP of my 5010 testing plans and overall strategy?** Email us at prweb@nhp.org and if applicable, include whether you plan on testing 4010 and 5010 concurrently.
12. **Will there be parallel testing (4010 and 5010) if NHP is ready for 5010 transactions before the due date?** Yes. 4010A1 transactions will be accepted up to the January 1, 2012 compliance date.
13. **When will Companion Guides be updated?** Please visit our web site often at http://www.nhp.org/Pages/providers_adminresources_hipaa.aspx to verify the existence of companion guides. As new companion guides are published NHP will also announce it via our monthly "Provider News" and other communication vehicles.
14. **What if I have changes to my NPI subparts (add new NPIs, consolidate, etc)?** Such changes must be submitted to NHP as providers do today, with adequate notice to ensure a smooth transition.
15. **Who can I contact with other questions?** Providers with additional questions should email NHP's Provider Relations department at prweb@nhp.org