

August 03, 2009

Dear Colleague:

As a follow up to the recent notification from Neighborhood Health Plan (NHP) effective September 1, 2009 NHP's Radiology Management Program will change from a notification process to a medical necessity review program. MedSolutions is pleased to continue to partner with NHP in the managing of eligible high-tech imaging studies.

All outpatient elective MR, CT and PET studies **requested** on or after this date will require prior authorization from MedSolutions prior to services rendered and will be reviewed for medical necessity. **Studies performed without required authorization are subject to deny.** As always, imaging studies performed in conjunction with an inpatient stay, 23 hour observation or testing done in the emergency room are **not** subject to prior authorization requirements.

To request an authorization, you may use our 24/7 web portal (www.medsolutionsonline.com), call (888) 693-3211 or fax a MedSolutions request form (available on our web portal) to (888) 693-3210. MedSolutions strongly recommends that ordering physicians share the authorization number with the rendering facility at the time of scheduling.

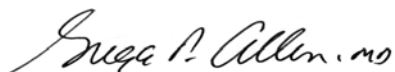
For urgent imaging studies required with less than 48 hours notice, please call for authorization instead such that MedSolutions can expedite the review and notification process. You must specify that the authorization is for medically urgent care.

MedSolutions will communicate authorization decisions via fax to the ordering physician and the requested facility. Authorizations responses contain the MedSolutions authorization number and the specific CPT codes authorized. Should the rendering provider determine that an imaging study different than that which was originally authorized is warranted, the rendering facility **must** contact MedSolutions for review and authorization prior to claim submission. For your convenience, a sample authorization is enclosed.

To ensure a smooth transition for providers, MedSolutions and Neighborhood Health Plan are offering several broadcasted web orientation sessions. These sessions will provide you with what you need to successfully request an authorization from MedSolutions and ensure a positive experience. I have included a schedule for your review. Please share this information with relevant staff. I strongly encourage your attendance and/or that of others within your organization.

We value our provider partnerships. If you have any questions regarding this program change or about MedSolutions, please contact our Customer Service Department at (888) 693-3211.

Sincerely,



Gregg P. Allen, MD
Chief Medical Officer
MedSolutions, Inc.