



Neighborhood
Health PlanTM



Commonwealth of Massachusetts
Group Insurance Commission

Dear GIC member,

NHP will be issuing new member identification numbers to our GIC members who currently have a social security based ID. Your new ID number will be in the following format: NHP followed by seven numbers (NHP#####). We will be mailing new identification cards to these members by the end of next week.

To summarize:

- Your existing social security based ID will be terminated on 7/31/10
- Your new NHP ID becomes effective 8/1/2010
- Your new ID card should arrive by Saturday, 7/31/2010
- Starting Sunday, 8/1/2010, your social security based ID will no longer be valid. You will need your new card (with the NHP ID) to purchase prescription medication.

Please note that if your ID number currently begins with NHP this does not affect you.

If you have any questions or to confirm your new number, please contact the NHP Customer Care Center at (800) 462-5449. NHP Customer Care Center representatives are available Monday through Friday, 8:00 a.m. – 6:00 p.m. (Thursday 8:00 a.m. – 8:00 p.m.)

