

HEDIS® 2009 Results Commercial Products



Annually, Neighborhood Health Plan measures the quality of care delivered to our members by our provider network. Results are published by NCQA®'s Quality Compass® ratings, and are also used in the calculations of U.S. News and World Report's "America's Best Health Plans" ratings.

It is thanks to Neighborhood Health Plan's excellent provider network that many measures of care are in the top 10% of all of the health plans in the country.

Measure	Rate	Notes
Prevention and Screening		
Childhood Immunization Status	85%	
Children who have received all recommended vaccinations by age 2.		
Breast Cancer Screening	79%	Top 10% of all health plans
Women over age 40 who receive a biannual mammogram.		
Cervical Cancer Screening	87%	
Women who receive a cervical cancer screening (PAP) at minimum once every three years.		
Colorectal Cancer Screening	72%	Top 10% of all health plans
Members who receive recommended screenings for colorectal cancer after age 50.		
Chlamydia Screening in Women	62%	Top 10% of all health plans
Women age 16-25 who receive recommended screenings for Chlamydia. This measure only applies to women who are sexually active.		
Respiratory Conditions		
Appropriate Testing for Children with Pharyngitis	88%	Top 10% of all health plans
Children with pharyngitis (sore throat) who are tested for strep.		
Appropriate Treatment for Children with Upper Respiratory Infections	96%	Top 10% of all health plans
Children with upper respiratory infections (cough/wheezing) who receive appropriate treatment.		
Use of Appropriate Medications for People with Asthma	90%	
Members with a persistent form of asthma (usually moderate or severe) who receive asthma control medications.		
Cardiovascular Health		
Cholesterol Management for Patients with Cardiovascular Conditions: LDL Cholesterol Screening	88%	
Cholesterol Management for Patients with Cardiovascular Conditions: LDL Control < 100 mg/dl	64%	
Members with Ischemic Vascular Disease who receive an annual LDL screening and have their LDL level controlled.		

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Controlling High Blood Pressure	58%	
Members with high blood pressure who have their blood pressure levels controlled.		
Comprehensive Diabetes Care		
HbA1c Screening	93%	Top 10% of all health plans
HbA1c Poorly Controlled (>9.0)	25%	<i>Lower rate is better</i>
HbA1c measures blood glucose control over time for people with diabetes		
Comprehensive Eye Examination	71%	Top 10% of all health plans
Members with Diabetes who receive an eye exam at minimum every two years if no diabetic vision changes are noted, or at minimum yearly if they are.		
LDL Cholesterol Screening	89%	
LDL Control < 100 mg/dl	47%	
Members with Diabetes who receive an annual LDL screening and have their LDL level controlled.		
Medical Attention for Nephropathy	88%	Top 10% of all health plans
Members with Diabetes who have received appropriate attention for nephropathy (kidney disease).		
Behavioral Health		
Antidepressant Medication Management: Acute Phase Treatment	60%	
Antidepressant Medication Management: Continuation Phase Treatment	49%	
Members newly diagnosed with depression who appropriately use medication during the two month acute phase and then into the six month continuation phase.		
Follow-Up Care for Children Prescribed ADHD Medication	49%	Top 10% of all health plans
Children prescribed ADHD medication who receive appropriate follow-up care.		
Follow-Up After Hospitalization for Mental Illness Within 30 Days	78%	
Follow-Up After Hospitalization for Mental Illness Within 30 Days	63%	
Members who are in contact with a behavioral health clinician following hospitalization for mental illness.		