

# Community Benefits Program



## Background

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The Attorney General's Office (AGO) has set forth voluntary principles encouraging health plans in Massachusetts to build upon their commitment to address unmet health needs in the communities they serve.

## NHP Community Benefits Mission Statement

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Neighborhood Health Plan's Community Benefits Program is culturally responsive to the health and social needs of communities throughout Massachusetts. An integral part of this Program is to improve and maintain health status, promote health equity for diverse populations, and expand access to health care in the communities we serve. We work in partnership with the Commonwealth, community health centers (CHCs) and members of the community to identify, develop and support Community Benefits programs that meet the needs of underserved and vulnerable populations.

## 2010 Community Benefits Program

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### Perinatal Care (Prenatal and Postpartum)

- *Rationale:* Health disparities (Latinos/African-Americans, Southeastern Mass)
- *Intervention:* Health education

### Breast Cancer Screening

- *Rationale:* Health disparities (African-Americans, Boston)
- *Interventions:* Health education, outreach

### Domestic Violence

- *Rationale:* Defined by the AGO as a vulnerable population
- *Intervention:* Training for CHC staff

### Asthma

- *Rationale:* Health disparities (Central Mass)
- *Intervention:* Spirometers purchased for targeted CHCs, health education

### Access for Medically Underserved

- *Rationale:* Defined by the AGO as a vulnerable population
- *Intervention:* Use of outreach workers to improve access, provider loan repayment